

Appendix C – Resources for Patients

Resources for Patients

Below are resources for patients who wish to file external Concerns about a health care facility, health plan, or request an independent review of a determined decision from a health plan.

California Department of Managed Health Care

<https://www.dmhca.ca.gov/FileaConcern.aspx>

Mail: Department of Managed Care

980 9th St Suite 500

Sacramento, CA 95814

Phone: 1-888-466-2219

Fax: 916-255-5241

California Department of Public Health

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/FileAConcern.aspx>

*Concerns must be filed through your District Office and information is available on the website.

Medical Board of California

<https://www.mbc.ca.gov/Consumers/File-a-Concern/Concern-process.aspx>

Mail: Medical Board

Attn: Central Concern Unit

2005 Evergreen Street Suite 1200

Sacramento, CA 95815

Email: Concern@mbc.ca.gov

Fax: 916-263-2435