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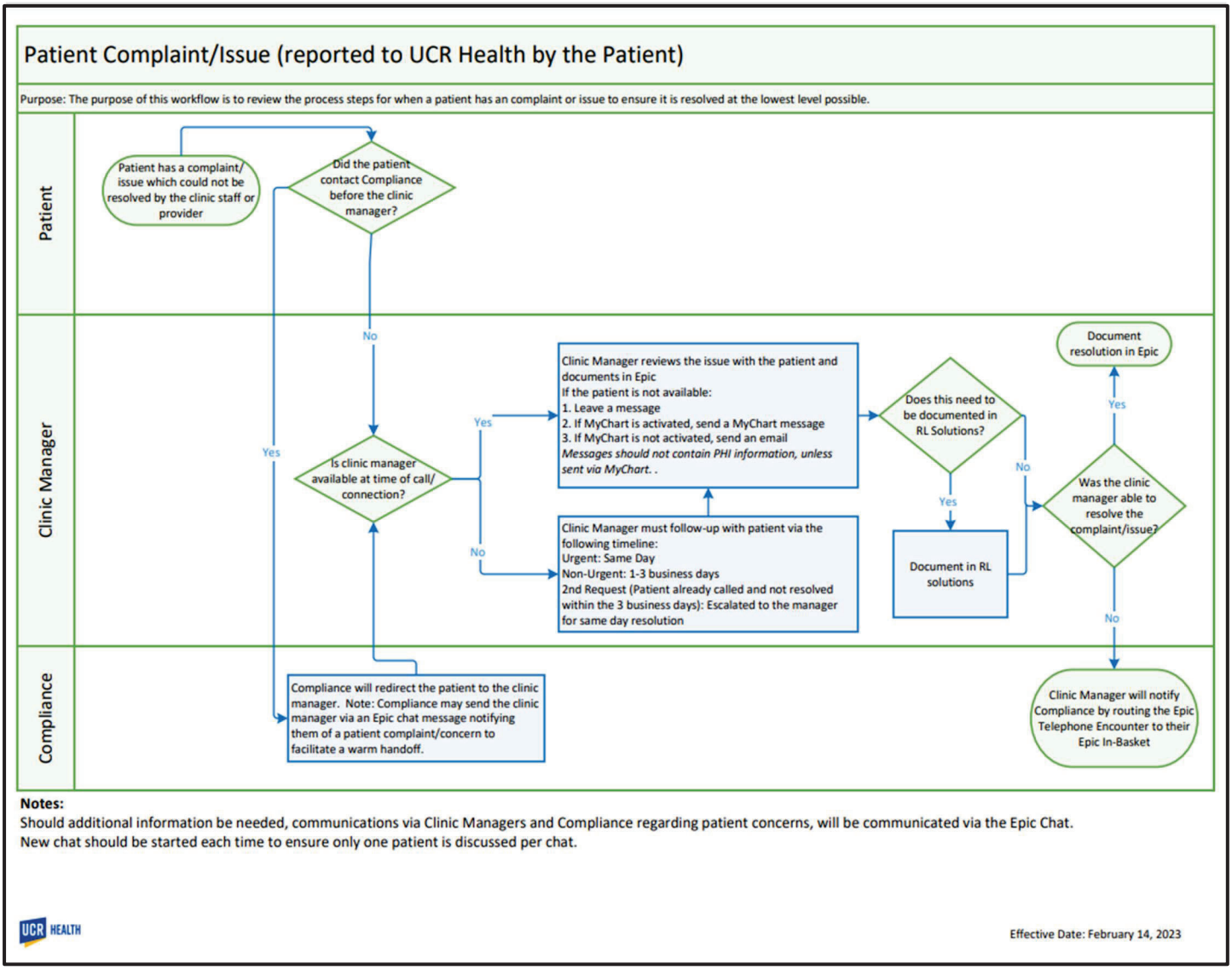
Appendix A – Patient Concern Workflow



Notes:
Should additional information be needed, communications via Clinic Managers and Compliance regarding patient concerns, will be communicated via the Epic Chat.
New chat should be started each time to ensure only one patient is discussed per chat.

UCR HEALTH

Effective Date: February 14, 2023