

UC Riverside, School of Medicine Policies and Procedures**Policy Title:** UCR Health Hospitalist Program at Riverside Community Hospital– Specialist Consult Policy**Policy Number:** UCR HHP 6.1

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| Responsible Officer: | Director of Hospital Medicine |
| Responsible Office: | UCR Health Hospital Medicine |
| Origination Date: | 01/23/2015 |
| Date of Revision: | 12/16/2015 |
| Scope: | UCR Health Hospitalist Program |

I. Policy Summary

- a. To constitute official policies amongst UCR Health Hospitalists.
- b. To establish a recommended guideline that will ensure a consistent and fair approach when ordering and communicating a specialist consult.
- c. To establish effective communications between UCR Health Hospitalists and RCH Specialists regarding patient consultation for co-management.

II. Definitions (Not Applicable)**III. Policy Text (Not Applicable)****IV. Responsibilities (Not Applicable)****V. Procedures****Specialist Consult**

- a. Upon admission, initial consultation should be assigned to the covering RCH Panel Specialist.
- b. Any issues or incidents (e.g. unprofessional demeanor or poor responsiveness) with any Specialist should be reported to the Director of Hospital Medicine, Medical Director of RCH Hospitalist Service, and Clinical Affairs Analyst. These issues will then be forwarded to RCH Administration.
- c. The UCR Health Hospitalist Team has established preferred forms of communication with several Specialist groups (e.g. encrypted text messaging), and this can be used as reference for effective communication and successful patient co-management.
- d. For Lexiscan orders, once communication has been established with the Panel Cardiologist, the Hospitalist or Nocturnist should proceed with entering the order in order to prevent any delays in patient care.

Specialist Consult Process

Once the consult order has been placed, the UCR Health Hospitalist will:

- a. Reach out to the Specialist via text or phone call.
- b. Notify the nurse of the consult and also instruct the nurse to follow up with a call or page to the Specialist.
- c. Expect a response from the Specialist and stay on top of it to ensure the patient is

seen within an appropriate time frame.

VI. Forms/Instructions (Refer to Exhibits)

VI. Contacts

| Contact | Phone | Email |
|---|--------------|--|
| Director of Hospital Medicine | 951-827-7662 | mnduati@medsch.ucr.edu |
| Medical Director of RCH Hospitalist Service | 951-788-3636 | kharazmi@medsch.ucr.edu |
| Clinical Affairs Analyst | 951-788-3636 | lbaldes@medsch.ucr.edu |

VII. Related Information (Not Applicable)

VIII. Revision History

New Policy (Creation Date: January 23, 2015)

Revision Date: December 16, 2015

Approval Signature(s):



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